Business Model Canvas



Designed For: Designed By: Date: **Version:**



Key Partners

- Suppliers: Who provides you with necessary materials.
- Alliances: Business partnerships that help you grow.
- Joint Ventures: Collaborative ventures with other companies.

Example For a Clothing Store:

- Suppliers: Fabric and material suppliers.
- Alliances: Designers and fashion brands.
- Joint Ventures: Collaborations with local artisans.



Key Activities

- **Production:** How you create your product/service.
- Problem Solving: How you address customer issues.
- Platform/Network: Managing your business platform or

Example For a Cleaning Service:

- **Production:** Scheduling and performing cleaning tasks.
- Problem Solving: Handling customer complaints, maintaining auality.
- Platform/Network: Booking system for clients.



Key Resources

- Physical Resources: Buildings, machines, vehicles.
- Intellectual Resources: Brand, patents, customer databases.
- Human Resources: Employees, contractors.
- Financial Resources: Cash, lines of credit.

Example For a Restaurant:

- Physical Resources: Kitchen equipment, dining area.
- Intellectual Resources: Recipe book, brand name.
- Human Resources: Chefs, waitstaff.
- Financial Resources: Operating capital.



Value Propositions

- Products/Services: Describe what you offer.
- Benefits: Explain how your offerings solve customer problems or fulfill needs.
- Unique Selling Proposition (USP): Highlight what makes you different from competitors.

Example For a Meal Delivery Service:

- Products/Services: Healthy, ready-to-eat meals delivered
- Benefits: Saves time, offers healthy eating options,
- USP: Customizable meal plans for dietary needs.



Customer Relationship

- · Type of Relationship: Personal, automated, community-based,
- Customer Support: How you assist customers (e.g., helpdesk,
- Retention Strategies: How you keep customers loyal (e.g., loyalty programs, personalized offers).

Example For a Hair Salon:

- Type of Relationship: Personal and direct interaction.
- Customer Support: Appointment reminders, follow-up calls.
- Retention Strategies: Loyalty cards, special discounts for regular clients.



Channels

- Communication Channels: How you inform customers about your product (e.g., social media, email).
- Distribution Channels: How you deliver your product to customers (e.g., online store, physical store).
- Sales Channels: How you sell your product (e.g., website, retail

Example For an Online Store:

- Communication Channels: Social media, email newsletters.
- · Sales Channels: Direct online sales, affiliate marketing.
- Distribution Channels: Website, mobile app.



Customer Segments

- Target Audience: Identify who your customers are.
- Customer Needs: Understand what problems you are solving for them.
- **Demographics:** Age, gender, income, location, etc.

Example for a Bakery:

- Target Audience: Local residents, tourists, cafes.
- Customer Needs: Fresh, high-quality baked goods, convenience, unique flavors.
- **Demographics:** Local residents (25-60 years old), tourists (all ages), cafes (business clients).

Cost Structure



- Variable Costs: Cost of goods sold, shipping, commissions.
- Economies of Scale: Cost advantages due to increased output.
- Cost Drivers: What drives your costs (e.g., marketing, R&D).

ExampleFor a Mobile App:

- Fixed Costs: Developer salaries, server hosting.
- Variable Costs: Marketing expenses, customer support.
- Economies of Scale: Reduced per-user cost as the number of users grows.
- · Cost Drivers: User acquisition, feature development.



Revenue Stream

- Revenue Model: How you make money (e.g., sales, subscription fees).
- Pricing Strategy: How you price your products/services.
- Payment Methods: How customers pay you (e.g., credit card, PayPal).

Example For a Gym:

- Revenue Model: Monthly memberships, personal training sessions.
- Pricing Strategy: Competitive pricing with tiered membership levels.
- · Payment Methods: Credit card, direct debit.